

TELECOMMUNICATION BLACKSPOTS/PROBLEM AREAS

CASE STUDY



Council is keen to receive written short case studies that highlight problems that residents / businesses / organisations are experiencing in Adelaide River, Batchelor and the wider rural area. The information received will be compiled to inform the Commonwealth Government and telecommunications carriers of the needs and issues in our Top End region.

- 1. Your location (street address, towns, rural area location etc.)

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- 2. Are you a resident or business/organisation?

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- 3. What telecommunications services do you currently access/ need

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- 4. What problems at your residential or business or organisations premises are you experiencing in terms of access to:

Mobile phone coverage

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Internet / Data access

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Other telecommunication services

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- 5. What actions have you tried to gain better mobile phone coverage or Internet / Data access at your property?

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- 6. Other Comments / Problems that you wish to identify, e.g. cost issues, business expansion issues, OHS issues, Emergency / Volunteer / landholder issues / communication etc.

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- 7. Please indicate your current satisfaction with Telecommunications received in the Coomalie Area, specifically from your residential / business / organisation address.

Extremely satisfied satisfied Dissatisfied Extremely dissatisfied